

HEAP Winter Crisis Walk-in Service

670 W. Exchange St.,Akron,OH 44302 office only

Walk-in services are available for the following customers:

- Customers who are **off**
- Customers whose services **need transferred**
- Customers that **need to establish new service**
- Customers **that are out of bulk fuel**

Special walk-in appointments are available the following dates at this site only starting at 8:30am until all slots are filled.

Friday, November 1

Monday, November 4

Tuesday, November 5

Wednesday, November 6

Thursday, November 7

Friday, November 8

Monday, November 11 **CLOSED** in observance of Veterans' Day

Tuesday, November 12

Walk-in scheduling is determined on a first-come, first-served basis.

Customers with disconnection notices or those needing a PIPP appointment must schedule an appointment through the toll-free E-HEAP appointment line at:

1-866-504-7400

Monday-only walk-in service will resume Monday, November 18, 2013.